

Frequently Asked Questions

Q: Do you have a phone system for special needs?

A: Yes we do. TDY phones (for the hearing impaired) are available.

Q: How long until the person will be released after I post a bond for them?

A: The bonds are processed in the order we receive them. We cannot give you a specific time the subject will be released. There are many steps to process a bond and release an inmate.

Q: What do I need to be able to visit?

A: You must be on the inmate's visitation list and have valid identification. The following are acceptable forms of ID:

- Driver's License
- Passport
- Military ID.

Q: When is his/her court date?

A: We do not know the court dates. You may contact the individual courts or go online at www.burnetcountytexas.org and search the public records.

Q: Can I leave a message for the inmate?

A: We do not give the inmates any messages unless it there is a verifiable emergency.

Q: 14. How do I pick up property?

A: The person listed on the Property form for the inmate may pick belongings Monday through Friday 8 a.m. to 5 p.m. If the inmate is released to TDCJ the property has to be picked up within ten (10) days or it will be destroyed.

Q: How do I drop off clothing?

A: The only clothing that can be dropped off is for a Jury Trial. Schedule a time at least one week prior to Trial to drop off clothing.

Q: How do I get a Bondsman?

A: By law, neither the Burnet County Sheriff's Department nor the Burnet County Jail can recommend a bail bondsman. You may look them up in the yellow pages or online.

