

Questions/answers: RFP 24-4090-02 Delinquent Court Fines and Fees Collection Services

1. What is the due date to submit questions? Is there an expected date that the County will issue responses to submitted questions? There is no deadline listed in the RFP. We will do our best to answer questions up to the due date and time.
2. On page 3 of the RFP, under “A COMPLETE SOLICITATION RESPONSE INCLUDES,” there is listed #1, Solicitation, Offer, and Award Form completed and signed. This form was not provided in the RFP. Will Burnet County be providing this form before the deadline for submission? The RFP has been amended to remove this requirement.
3. How satisfied are you with your current vendor? It is not possible to give one answer as it will be different for each department.
4. What is the total amount of delinquent fines and fees submitted to your current vendor over the duration of the contract? Unknown
5. What is the total amount of collection fees paid from 2019 to 2023 to your current collection vendor? Unknown
6. Please provide collection statistics indicating your collection vendor’s performance for each justice court for years 2019, 2020, 2021, 2022 and 2023, both in dollar amount collected and collection percentage achieved. Unknown